

**Clarification to Minutes of Pre-bid Meeting of the Tender published for selection of agency for operationalization and management of fleet of Ambulances & Mortuary Vans through integrated centralized Call Centre in the state of Bihar under PPP Mode**

1. With reference to the Notice Inviting Tender (NIT) Reference No.: - 01/SHSB/PPP(Ambulance)/2022-23 for selection of agency for operationalization and management of fleet of Ambulances & Mortuary Vans through integrated centralized Call Centre in the state of Bihar under Public Private Partnership (PPP) Mode), published in leading newspapers bearing PR. 0032 (Ni.Ni.) 2022-23 and uploaded on the website "<http://www.eproc.bihar.gov.in/BELTRON>", the Pre-Bid meeting was held on **18/04/2022** at **1:00 PM**.
2. Due to typo error caused in the Minutes of Meeting (Page No.:- 10 of 43, SI No.:- 20) uploaded on the BELTRON & SHSB website, it shall be read as:-

<b>Reference of MoM/ RFP</b>	<b>Previously published clarification</b>	<b>Clarification</b>
<b>SI.20, Page No.:- 10 of 43,</b> RFP Clause:-Page No.27, Clause no. 2.3, Section-V <b>Clarification</b>	Bidder's experience required for 50- seater call centre is per shift.  <b><i>(Clarification as above is recommended)</i></b>	Bidder's experience required for 50- seater call centre.  <b><i>(Clarification as above is recommended)</i></b>

Other recommendations/ terms & conditions of the Minutes of Meeting shall remain the same.